

NAME:
Anonymous

Interview Type:
Active Client

Avg. Rating:
10.00/10.00

Interview Rating Summary

Outcome Average Score	Caregiver's Average Score	Office Staff Average Score
10	10	10

Why did you select [Plan Life Care, LLC] over others?

I chose Plan Life Care because they are professional and seem to care.

Outcomes

How likely are you to recommend [Plan Life Care, LLC] to others? <i>Plan Life Care is very professional and they have great caregivers.</i>	10
How would you rate the impact of the services on your daily life? <i>Plan Life Care looks out for my loved one's well being.</i>	10

Caregiver Satisfaction

How would you rate your caregivers' work ethic? <i>Plan Life Care's caregivers show up on time and look for things to do.</i>	10
How would you rate the ability of your caregivers to provide the care needed? <i>Plan Life Care's caregivers help my loved one with personal care for late stage Alzheimer's.</i>	10
How would you rate the compassion of your caregivers? <i>Plan Life Care's caregivers treat my loved one like family.</i>	10

Office Staff Satisfaction

How satisfied are you with the communication and overall helpfulness of the office staff? <i>Plan Life Care's office staff periodically checks in with me about my loved one's care.</i>	10
How well are the caregivers matched with your needs and preferences? <i>Plan Life Care has sent caregivers that are compassionate and genuinely seem to enjoy caring for my loved one.</i>	10

What is one thing [Plan Life Care, LLC] could do to improve your satisfaction with their services?

Plan Life Care has provided consistent, great caregivers. I can't ask for anything more.

Consent to use feedback for marketing purposes

Yes